THINGS TO KNOW when booking a Marshall Steam Museum School Tour

Contact Information for Marshall Steam Museum Educational Programs:

Jesse Gagnon  
Director of Education  
302-239-2385  
education@auburnheights.org

Friends of Auburn Heights Preserve, Inc  
P.O. Box 61, 3000 Creek Road  
Yorklyn, DE 19736  
AuburnHeights.org

The Museum and Group Size:

The Marshall Steam Museum is located at Auburn Heights Preserve, Delaware’s newest State Park site. The Marshall Steam Museum itself is a 6000 square foot continuous space. Generally we like to break up tours into groups of 15-20 students, with at least one guide per group. The space can comfortably fit approximately 50 people at one time. For groups larger than that, consider visiting on two separate days, or bringing one group in the morning and one in the afternoon. This would make for the best possible experience and guide to student ratio. During the winter and early spring the building, while not cold, is rather cool, and students may want to keep their coats on during their visit.

Location:

Auburn Heights is located in Yorklyn, Delaware, on Route 82 (about 9 miles northwest of Wilmington) at the intersection of Creek and Benge roads. The best GPS address for Auburn Heights is 3000 Creek Road, Hockessin DE (many satellite systems cannot handle a return to yesteryear and have difficulty locating the town of Yorklyn).  
For Google Maps Link Click Here

Parking and Arrival

Bus parking for the site is located across the street from our main entrance. When you see orange cones you are about to pass the parking lot. We will have staff available to manage crossing the street. Please call us at the Marshall Steam Museum at 302-239-2385 when you are approximately 15 minutes away so that we can have staff ready to meet you at the parking lot across the street.
Restrooms:

The Marshall Steam Museum itself does not have bathrooms, but bathrooms are located in a separate building a short distance away. While the museum is handicap accessible, the bathrooms are not.

Logistics and Scheduling:

Tours are available Monday through Friday from 9am to 5pm. Call 302-239-2385 or email education@auburnheights.org for more information or to schedule a program. Please try to arrive at your scheduled tour time. Please note that both the Mansion and Museum are closed during January and February to school tours.

Pricing:

The group minimum for school groups is 15 students. If the minimum is met then teachers and a select number of chaperones are admitted for free. If the minimum is not met then teachers and chaperones must pay the quoted price for the program per person. Programs generally cost $4 for the first hour-long program and then there is an additional fee depending on the add-on program to lengthen your stay ranging from $3/student to $5/student. Please visit our On-Site School Tour page for complete details.

A certain number of chaperones are admitted for free depending on the age of the students and size of the group (see below).

Once a date, time, and number of students/ chaperones are determined, a representative from the Marshall Steam Museum will put together a tour confirmation agreement form. Along with this agreement we ask for a $50 deposit to reserve your tour day. The remaining fee is payable upon arrival. The tour confirmation form and deposit are required two weeks before your tour, and we ask for a final tour count one week before. Your deposit is refundable if written cancellation is made 14 days prior to the tour date; 50% deposit refund if cancellation is made 7 days prior to tour date. No refund will be available for tours cancelled less than 7 days from the tour date. Please let us know if you require an invoice for billing purposes. Checks should be made payable to FAHP.

Chaperones:

For chaperones we ask that for Grades PreK-3rd that you bring 2 chaperones per 10 students. For Grades 4th to 12th, we ask that you bring 1 chaperone per 10 students. Additional chaperones may accompany the group for the student rate for your program. We have a Chaperone Form prepared for your convenience to know which chaperone is in charge of which students. For security reasons all chaperones must arrive with their group and remain with the students for the duration of the program.

The Marshall Mansion

The Marshall Mansion and walking tours are operated by Delaware State Parks. While the Marshall Steam Museum will work with groups to combine programming when possible, we are not responsible for modifications/ restrictions made by Delaware State Parks. Contact Dan Citron, Historic Site Manager for Auburn Heights for more information about Delaware State Park programming at (302) 239-5687 or via email Daniel.Citron@state.de.us.